



Australian Government

Australian Trade and Investment Commission

THRIVE
2030

Tourism workforce assistance

Free Australian Government resources and tools to help your business find staff

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Rebuilding Tourism Workforce

Workforce shortages continue to be a challenge for the visitor economy.

The *Tourism Workforce Report* (December 2023) found:

- **workforce shortages were acute and widespread** in tourism in 2022;
- **skills shortages remain elevated** relative to the pre-pandemic period; and
- tourism-related job vacancies peaked at **26,274** in August 2022.

*Tourism Research Australia, *Visitor Economy Facts and Figures* report, September 2023.

Diverse teams makes good business sense

- Diverse workforces make high performing businesses.
- Mature age workers bring a wealth of experience
- Younger Australians are enthusiastic, tech-savvy and keen to learn
- People with disability can make unique and valuable contributions to businesses
 - passionate contributors
 - excellent attendance records



Working with underrepresented cohorts to grow tourism workforce

Benefits of employing people with disability

Benefits include the ability to:

- widen your talent pool, 1 in 5 Australians lives with disability
- expand your consumer base
- retain workers

Myths... busted!

- Most people with disability (9 in 10) **do not need more supports** to work
- Most people with disability (8 in 10) **do not need time off** because of their disability

Data Source: Australian Institute of Health and Welfare, People with disability in Australia, July 2022

Job Access Employer toolkit

The **Job Access Employer Toolkit** has resources with practical advice on disability and employment.

Disability Employment Services are available to help you with a job placement. They also help train people with disability to be job fit for a specific job and can provide:

- On the job training
- Ongoing support in the job
- Modifying the workplace



[JobAccess.gov.au/employers](https://www.jobaccess.gov.au/employers)

Free help and resources

The Employment Assistance Fund provides workplace assistance and support services for people with a disability. EAF gives financial help to:

- buy work related modifications or equipment;
- make modifications to work vehicles;
- undertake free workplace assessments;
- provide Auslan interpreting services; and
- disability awareness training for your team.



Free help and resources

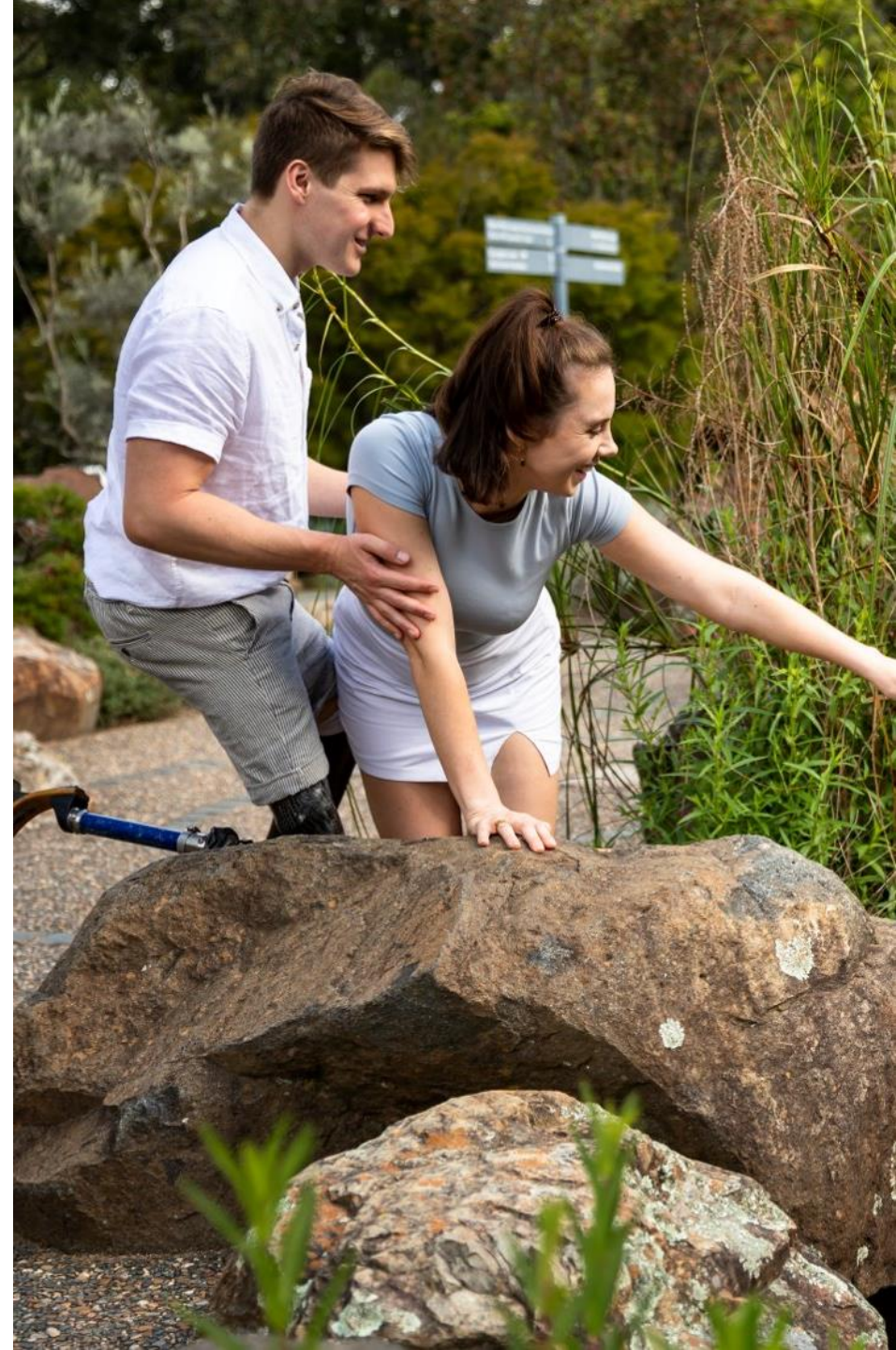
Workforce Australia provides information and support services to assist businesses to hire staff.

Supports include

- Employment Facilitators
- Local Jobs and Skills Taskforces
- Local Jobs Plan
- People on an Age Pension can work more without losing income support payments
- Transition to Work program



dewr.gov.au/transition-work





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