

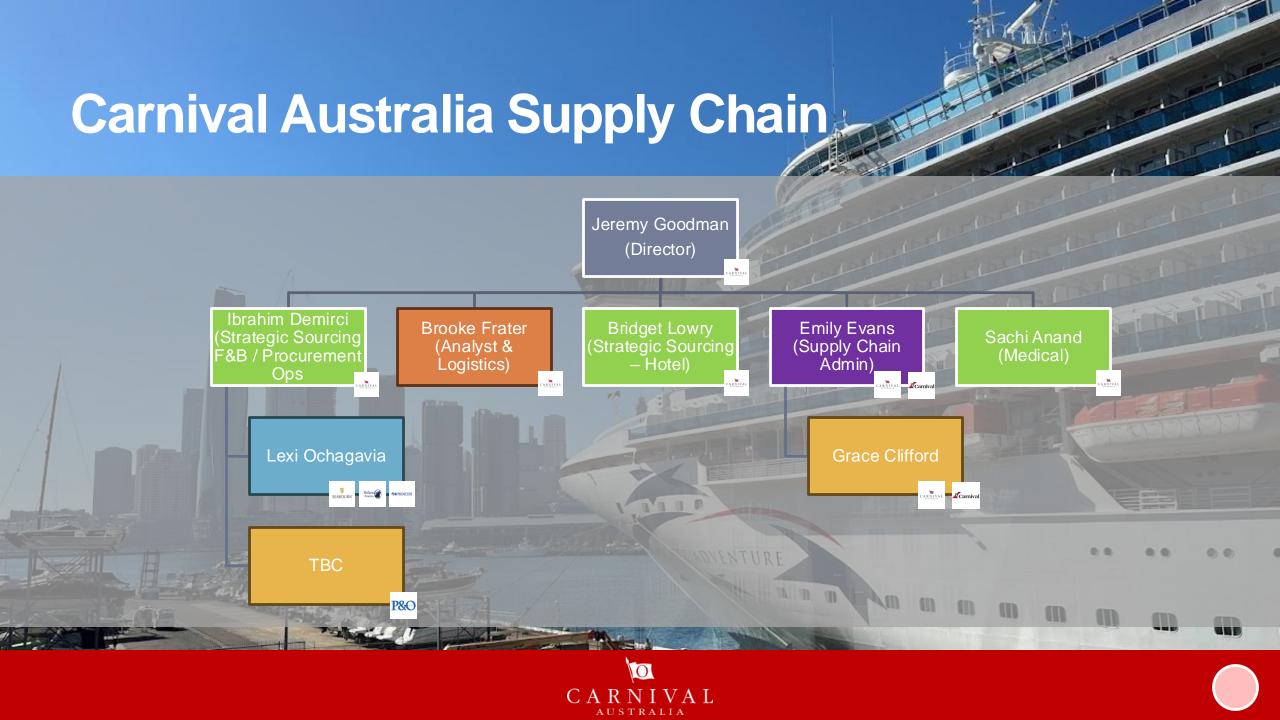
## Supply Chain – The Broader Picture

2024 ACA Conference











## What do we look for in a supplier?

- Culture fit: must be capable but Biggest is not always best
- Vertical Integration: close control of their supply chain
- Logistically wise: fit into our existing distribution channels
- · Geographical spread: be where we need, when we need it
- Proactively supportive: Operationally & commercially
- Customer of value: critical to every supply relationship
- Commercially viable: Able to carry terms
- One throat to choke: streamlined account management





- Big Business: Often heavy on infrastructure
- Small Business: Strong business with nimble solutions
- Local Business: Product unique to area's we cruise
- Indigenous Business: Supporting indigenous communities
- Pacific Business: Supporting our Pacific neighbours
- Random Business: interesting solutions that just work!



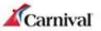




















>90% locally sourced

(5 brands > 10,000 sku's)





Ships all year round: 5

Ships Seasonal (Oct-Apr): 7

Ships Seasonal (Jun-Jul): 1

**Ships on World Voyages:** 8

Primary Loading Ports (Ports with markets setup): 9

(Sydney, Melbourne, Brisbane, Cairns, Darwin, Fremantle, Adelaide, Auckland, Singapore)

Secondary Loading Ports (ADHOC/top-up supply): 7 (Suva, Lautoka, Port Vila, Noumea, Wellington, Hobart, Broome)

Average Ship Loading: 400 Pallets (largest loading was 1200)

Average time to complete a ship loading: 4 hours (often 3-5 ships/day)

Local Spend (AU): ~AUD250m OTIF (On Time in Full): >95%

\*\*Each ship produces 15k-20k meals per day!\*\*



















## Thank you.

